

# Privacy Policy

**Last updated:** 01/10/2024

Download our privacy policy

## Who are we?

Welcome to <https://imprimy.com> (hereinafter "the Site"), your trusted platform for purchasing goods and services related to 3D printing. The protection of your personal data is our priority. This privacy policy aims to inform you about how we collect, use, disclose, and protect your personal information.

## Comments

When you leave a comment on our site, the data entered in the comment form, along with your IP address and browser user agent, are collected to help us detect unwanted comments.

An anonymized string created from your email address (also known as a hash) may be sent to the Gravatar service to check if you use it. The privacy policy for the Gravatar service is available here: <https://automattic.com/privacy/>. After your comment is approved, your profile picture will be publicly visible next to your comment.

## Media

If you upload images to the site, we recommend avoiding uploading images that contain EXIF GPS coordinates. Visitors to your site may download and extract location data from these images.

## Cookies

Our site uses cookies to enhance your user experience. Cookies are small files placed on your computer that allow us to recognize you on subsequent visits. You can choose to disable cookies through your browser settings, but this may affect your ability to use certain features of the site.

If you leave a comment on our site, you will be offered the option to save your name, email address, and website in cookies. This is for your convenience, so you do not have to re-enter this information if you leave another comment later. These cookies expire after one year.

If you visit the login page, a temporary cookie will be created to determine if your browser accepts cookies. It does not contain personal data and will be automatically deleted when you close your browser.

When you log in, we will set up a number of cookies to save your login information and screen preferences. The lifespan of a login cookie is two days, and the lifespan of a screen option cookie is one year. If you check "Remember me," your login cookie will be retained for two weeks. If you log out of your account, the login cookie will be deleted.

When you edit or publish a post, an additional cookie will be stored in your browser. This cookie does not contain any personal data. It simply indicates the ID of the post you just edited. It expires after one day.

## Embedded content from other sites

Articles on this site may include embedded content (e.g., videos, images, articles...). Embedded content from other sites behaves in the same way as if the visitor had visited those sites directly.

These websites may collect data about you, use cookies, embed third-party tracking tools, and track your interactions with the embedded content if you have an account logged into their site.

## Collection, use, and sharing of your personal data

We collect several types of information, including but not limited to:

- Personally identifiable information: name, email address, postal address, phone number.
- Payment information: credit/debit card numbers, bank details.
- Account information: login credentials, passwords.
- Transaction information: purchase history, product preferences.
- Technical data: IP address, browser type, operating system, location data.

We use your information to:

- Order processing: to process and deliver your orders and provide the services you have requested.
- Customer service: to respond to your inquiries, questions, and feedback.
- Communication: to send you information regarding your orders, updates on our site, promotions, and special offers.
- Improving our services: to personalize your experience on our site and enhance our offerings.
- Security: to protect you and prevent fraud.

We do not sell, trade, or transfer your personal information to third parties without your consent, except in the following cases:

- Service providers: we may share your information with third-party service providers who assist in operating our site, conducting our business, or serving you, as long as these parties agree to keep this information confidential.
- Legal obligations: we may disclose your information if required by law or to protect our rights, property, or safety, or those of others.

We collect information on individuals who comment on sites using Akismet's anti-spam functionality. The information collected depends on how Akismet is configured on the site and typically includes the person's IP address, user agent, referrer, site URL (as well as other information directly from the comment such as name, username, email address, and the comment itself).

If you request a password reset, your IP address will be included in the reset email.

## Data retention period

If you leave a comment, the comment and its metadata are retained indefinitely. This allows for the automatic recognition and approval of subsequent comments, rather than leaving them in the moderation queue.

For accounts that register on our site (if applicable), we also store the personal data provided in their profile. All accounts can view, edit, or delete their personal information at any time (except for their username). Site administrators can also view and modify this information.

## Your rights over your data

If you have an account or have left comments on the site, you can request a file containing all the personal data we hold about you, including the data you have provided to us. You can also request the deletion of your personal data. This does not include data stored for administrative, legal, or security purposes.

## Where your data is sent

Visitor comments may be checked through an automated spam detection service.

## Security of your data

We implement various security measures to protect the confidentiality of your personal information.

## Your Rights

In accordance with applicable data protection laws, you have the following rights regarding your personal information:

- Access: You can request access to the personal information we hold about you.

- Correction: You can request the correction of any inaccurate or incomplete information.
- Deletion: You can request the deletion of your personal information under certain circumstances.
- Objection: You can object to the processing of your personal data for direct marketing purposes.
- Portability: You can request the transfer of your personal data to another data controller.

## Changes to Our Privacy Policy

We reserve the right to modify this privacy policy at any time. Any changes will be posted on this page and will take effect immediately. We encourage you to review this page regularly to stay informed about our data protection practices.

## Contact

For any questions regarding this privacy policy or to exercise your rights, please contact us at:

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